The past year at Knoxville-Knox County Planning has been a big one. We rebranded the agency, completed an office renovation, updated obsolete procedures, and made ground on major projects. It may seem like each of these accomplishments happened independently, but there has been a central motive throughout – better serving our community.

Through our rebrand, we made our identity simpler and clearer by changing our name, promoting the distinction between agency staff and planning commissioners. With that, we adopted a new logo. The updated mark shows...
a “K” inside a stylized Knox County, representing the communities we serve at the center of all we do.

As we rolled out our new brand, we also moved into a renovated office suite that was designed to better serve customers. We found ways to improve customer interactions, be more efficient, and provide space for collaboration. This can be seen through the accessibility to addressing and plat review staff at the front desk, the open floor plan, updated work spaces, and adjacency to other city departments.

To further improve customer service, we took a look at our processes and identified areas where updates were needed. We redesigned our application forms by consolidating more than 15 into just four. We branded our public notice yard signs to make them more visible and guide citizens to detailed information about proposed changes. Along with these updates, we streamlined our noticing process and expanded our reach to make more people aware of potential changes in their neighborhoods.

We also committed to providing record-setting opportunities to share our work and engage those it impacts. This effort is best illustrated through Recode Knoxville. Building on the momentum of previous outreach efforts that included dozens of public meetings and events, 35 public meetings were held this year in various parts of the city, on weekdays and weekends, and at varying times of day to accommodate as many people as possible. We partnered with local organizations – the Knoxville Area Urban League, Centro Hispano de East Tennessee, and Socially Equal Energy Efficient Development – to better reach and engage underrepresented communities. We adopted new approaches to reach more people, including online surveys, project information placed in KUB bills, working with a group of design professionals to test the zoning code, and participating in a public forum led by Knoxville Area Association of Realtors and Compass Knox.

In addition to Recode, we actively engaged the public in other major projects, including the Chapman Highway Implementation Plan and the Hardin Valley Mobility Study. One of these meetings alone attracted nearly 300 residents and more than 1,000 survey responses.

I am proud of the work our staff has completed over the past year to make our agency more accessible to everyone in our community. I am eager to continue this momentum and find ways to reach more people in the year ahead. Please read more in the following pages about our accomplishments from the past year.
The Planning Commission heard 509 cases

- 163 subdivisions (preliminary and final plats)
- 118 rezonings
- 119 use on reviews
- 59 plan amendments
The Planning Commission is an advisory board comprised of 15 citizens—seven appointed by the City Mayor and eight appointed by the County Mayor. These volunteers come from a variety of backgrounds, representing diverse community interests and concerns. They serve staggered four-year terms and may be re-appointed. The Commission meets the second Thursday of every month.

**Executive Committee:** On an annual basis, the Planning Commission Chair appoints an Executive Committee consisting of the Chair, Vice-Chair and three other members of the Planning Commission. Terms are one-year in length.

The Executive Committee reviews and recommends the annual budget and work program, resolves Planning staff grievances, and provides consultation and advice on any matters the Executive Director brings to the Committee.

**2018-2019 Executive Committee:**
Janice Tocher, Jeffrey Roth, Patrick Phillips, Conrad Goodwin, Gayle Bustin

Planning thanks outgoing commissioners Charles Lomax (2012-2019) and Charles Thomas (2016-2018) for their many years of service to our community.
## Development Activity

Calendar Year 2018

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential units permitted</td>
<td>2,688</td>
</tr>
<tr>
<td>Value of residential construction</td>
<td>$491 million</td>
</tr>
<tr>
<td>Non-residential units permitted</td>
<td>140</td>
</tr>
<tr>
<td>Value of non-residential construction</td>
<td>$151 million</td>
</tr>
<tr>
<td>Residential subdivision lots created</td>
<td>1,259</td>
</tr>
<tr>
<td>Non-residential lots created</td>
<td>37</td>
</tr>
</tbody>
</table>
PLANNING SERVICES

Planning Services staff guide residents, developers, and others through local review processes. Planners evaluate requests for rezonings, subdivisions, and development plans, and they prepare a recommendation for each case that will be considered by the Planning Commission.

The group updates sector plans and the general plan and conducts special studies, like park inventories, small area plans, and guidelines for neighborhood overlays. Staff also maintain the county’s property addressing system. Planning Services works closely with several city and county departments, as well as our own Transportation Planning division, promoting the interconnectivity of land use and transportation infrastructure.

OAKWOOD NEIGHBORHOOD BEGINS WORK ON OVERLAY

The neighborhood group decided to pursue the addition of a Historic Zoning Overlay to a portion of the community. A sub-committee formed and is working with Planning staff to create design guidelines to help preserve the character of the neighborhood.

MAJOR ROAD PLAN ADOPTED

Updates to this plan occur periodically to reflect changes to the road network and to incorporate current transportation plans and their identified projects. The plan was last updated in 2011.

RECODE KNOXVILLE CONTINUES

Community outreach continued throughout the year as multiple text and map drafts were released. The Planning Commission approved the ordinance in January, and City Council held a series of workshops to prepare for a vote.
**ZONING AMENDMENTS**

**City of Knoxville**
- Time limits for consideration and notification for comprehensive updates to zoning ordinances and maps

**Knox County**
- Lot area requirements for hotels, motels, and transient mobile home parks
- Standards for indoor self-service storage facilities

---

**Donna Hill**  
GIS Specialist  
Addressing and street naming

**Andrea Kupfer, AICP**  
GIS Operator  
Addressing and street naming

**Sherry Michienzi**  
Planning Technician  
Customer service, meeting administration

**Marc Payne**  
Planning Technician  
Customer service, meeting administration

**Michelle Portier, AICP**  
Planner  
Zoning, sector plans, design standards, TTCDA

**James Reed**  
GIS Operator  
Plat review, addressing and street naming

**Mike Reynolds, AICP**  
Senior Planner  
Downtown design review, development plan review, rezoning
RECODE KNOXVILLE OUTREACH

Recode meetings + events held: 35
Recode press releases sent: 3
Recode news articles published by local media: 85
Recode newsletters (opened): 3,992
Recode Facebook likes: 507
Recode Twitter followers: 206

SEPTEMBER 2018
- Staff hosts John Sevier Scenic Highway Corridor Study community meeting
- Oakwood Neighborhood hosts overlay meeting
- Laura Edmonds joins staff

OCTOBER 2018
- Project team and community partners host public meetings
- KUB bills include Recode information

NOVEMBER 2018
- Stakeholder Advisory Committee holds workshop
- Community partners host Decoding Recode public forum

DECEMBER 2018
- Stakeholder Advisory Committee holds workshop

JULY 2018
- Community outreach partners survey opens

AUGUST - OCTOBER 2018
- Project team and community partners host public meetings
- KUB bills include Recode information

OCTOBER 2018
- Planning Commission holds workshop

NOVEMBER 2018
- Stakeholder Advisory Committee holds workshop
- Community partners host Decoding Recode public forum

FEBRUARY 2019
- Staff starts requiring use of 10th Edition ITE Trip Generation Manual
- Contract starts with new cell tower consultant
- Knoxville and Knox County adopt Major Road Plan

JANUARY 2019
- Staff hosts One Year Plan community meetings
- Planning Commission passes Recode

FEBRUARY 2019
- City property owners receive notification letters

APRIL-MAY 2019
- City Council hosts workshops and special meetings

JUNE 2019
- Planning Commission passes Recode (with changes made by City Council)
**ADDRESSING**

Planning’s Addressing Department makes sure that each residence and place of business in Knox County is systematically assigned a valid, unique address, complete with a structure number and road name, essential for the community’s safety and for proper service delivery.

| Addresses in use in Knox County                  | 268,163 |
| New addresses created                           | 5,729   |
| Features in the addressing database modified    | 22,816  |
| New street segments added to the county base map | 345     |
| Existing street segments updated                | 928     |

**APRIL 2019**
- Staff hosts Subdivision Regulations Amendment workshop

**MAY 2019**
- Michelle Portier joins staff

**JUNE 2019**
- Application consolidation begins
- Updated public notice signs in use
TRANSPORTATION PLANNING

The Transportation Planning group supports the Knoxville Regional Transportation Planning Organization, or TPO, a federally-required board that coordinates road improvements, bicycle and pedestrian plans, freight movement, and transit. Staff members collaborate with the Planning Services division on corridor studies, sector plans, and other land use planning activities, in addition to working closely with the engineering departments and transportation service providers of Knoxville, Knox County, and several surrounding communities.

HARDIN VALLEY MOBILITY STUDY BEGINS

Working with Knox County, Planning staff began a study of transportation issues caused by continued growth and increased traffic volumes. Hardin Valley is located in northwest Knox County, the fastest growing local planning sector.

PARK(ING) DAY TAKES OVER GAY STREET

TPO participated in this event in September. Nearly 50 organizations turned parking spaces along Gay Street into pocket parks and parklets for a day, calling attention to the need for more quality open space for people in urban settings.

TPO DISTRIBUTES FUNDS FOR 5310 PROGRAM

The TPO continues to distribute 5310 program funding to regional nonprofits and government agencies to enhance mobility options for seniors and persons with disabilities. To date, we have helped nonprofits purchase 35 vans or minibuses in the Knoxville urban area.

Jeff Welch, AICP
Transportation Planning Manager/TPO Director

Tarren Barrett, EIT
Transportation Engineer
Development and traffic impact review, goods movement, incident management, congestion management

Doug Burton
Principal Planner
Public transit, downtown transportation, Title VI coordinator

Mike Conger, PE
Senior Transportation Engineer
Transportation system modeling, traffic counts, traffic studies, air quality, ITS
Craig Luebke
Planner
Transportation Improvement Program, Mobility Plan, performance metrics

Savannah Robertson
Smart Trips Coordinator
Smart Trips

Ellen Zavisca, PTP
Principal Planner
Pedestrian and greenway planning, Safe Routes to School

$426,170
Awarded to CAC’s Volunteer Assisted Transportation program to drive seniors and others on essential errands

2,050
Students participated in the October 2018 International Walk to School Day across 11 Knox County schools

12th Annual Tour de Lights
Held in December, the holiday event draws more than 1,000 riders each year

$917.2 million
Value of programmed regional transportation projects

212,690
Vehicles per day travel Interstate 40 in Knox County
## TPO OUTREACH

<table>
<thead>
<tr>
<th>Activity</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>News articles published by local media</td>
<td>37</td>
</tr>
<tr>
<td>Articles shared on TPO website</td>
<td>31</td>
</tr>
<tr>
<td>Meetings + events held</td>
<td>26</td>
</tr>
<tr>
<td>Press releases sent</td>
<td>6</td>
</tr>
<tr>
<td>Newsletters (opened)</td>
<td>1,612</td>
</tr>
<tr>
<td>TPO Facebook likes</td>
<td>420</td>
</tr>
<tr>
<td>TPO Twitter followers</td>
<td>400</td>
</tr>
<tr>
<td>I Bike KNX events</td>
<td>11</td>
</tr>
<tr>
<td>I Bike KNX newsletters (opened)</td>
<td>5,097</td>
</tr>
<tr>
<td>I Bike KNX Facebook likes</td>
<td>2,170</td>
</tr>
<tr>
<td>I Bike KNX Twitter followers</td>
<td>475</td>
</tr>
<tr>
<td>Smart Trips events</td>
<td>24</td>
</tr>
<tr>
<td>Smart Trips new member sign-ups</td>
<td>128</td>
</tr>
<tr>
<td>Smart Trips newsletters (opened)</td>
<td>3,924</td>
</tr>
<tr>
<td>Smart Trips Facebook likes</td>
<td>693</td>
</tr>
<tr>
<td>Smart Trips Twitter followers</td>
<td>236</td>
</tr>
</tbody>
</table>

### News Articles

#### AUGUST 2018
- Hardin Valley Mobility Study begins
- Hannah Kitterman joins TPO as AmeriCorps member

#### SEPTEMBER 2018
- Project team hosts Chapman Highway Implementation Plan community meeting and opens survey
- Staff participates in PARK(ing) Day

#### OCTOBER 2018
- Minimum Three in Tennessee Campaign starts
- Knoxville on list of Best Bike Cities in America
- Seth LaJeunesse presents as part of Active Knox speaker series

#### NOVEMBER 2018
- Hardin Valley survey opens

#### DECEMBER 2018
- I Bike KNX hosts 12th Annual Tour de Lights

#### JANUARY 2019
- Project team hosts Hardin Valley community meeting
Savannah Robertson joins Smart Trips

FEBRUARY 2019

Updated data on crashes involving pedestrians and bicyclists available

MARCH 2019

Project team hosts Chapman Highway Implementation Plan community meeting and opens survey

East Tennessee Mayors’ Caucus convenes

TPO announces funding for Volunteer Assisted Transportation Program

Project team hosts Hardin Valley community meeting

APRIL 2019

TPO participates in 8th Annual TN Bike Walk Summit

Active Knox hosts panel discussion on walkable, bikeable places

I Bike KNX and Smart Trips participate in Bike Month

MAY 2019

537
Registered participants

$90,042
Saved by participants

18,008 gallons
Gas saved by participants

354,667 pounds
Greenhouse gases kept out of the environment by participants

3,100,255 calories
Burned by participants biking, walking, or other active means of travel to work

To ease traffic congestion and improve our region’s air and quality of life, Smart Trips promotes alternatives to driving alone.
REPORT SERIES SHOWS CONTINUING TRENDS

The 2018 Development Activity Report shows that Knox County’s residential building was strong and that non-residential building had significant gains. Growth in the Northwest and Southwest County Sectors was ahead of the rest, showing a continued interest in these areas.

GROWTH DATA AND RESOURCES SHARED

Major changes, including considerable population and economic growth, have been occurring in Knoxville and Knox County over the past several years. To share information on these trends, a collection of resources and data related to land use, transportation, and community facilities for Knox County has been made available on a Planning webpage, providing a one-stop-shop for residents and local officials. A storymap was also published to examine the role of Knoxville and Knox County in regional growth, looking at changing demographics, labor force, development activity, and emerging trends.

INFORMATION SERVICES

This division is comprised of two main functions, research/support and GIS/web/design. Staff assist agency-wide planning activities by conducting background research for plans and presentations, maintaining the print and digital library, and leading community outreach efforts. Planning’s geographic information systems (GIS) group maintains land and infrastructure data systems and produces maps. Web and design staff are responsible for content management and presentation of the many websites housed at Planning, and they prepare artwork and layouts for the agency’s plans, reports, and brochures.

Terry Gilhula, PhD
Information Services Manager

Josh Anderson
Senior Graphic Designer/Webmaster
Website development, content management, graphic design

Kelli Byard
Graphic Designer
Publication design and production, website content, photography

Ally Ketron
Communications and Outreach Specialist
Communications, public relations, Smart Trips
Debbie Mitchell
Administrative Assistant I
Library, office administration

Tina Piatt
Finance Officer
Grants management, financial reporting, human resources

Nick Schoenborn
GIS Analyst I
GIS analysis and map production, database management, information technology

Alex Zendel
GIS Analyst II
GIS analysis and map production, database management, web application development
Apartments, commercial buildings, retail spaces, and other projects continue to pop up along Knox County's landscape. Groundbreakers is a searchable mapped inventory of these major developments. Detailed information about type, size, location, timeline, costs, and news coverage is available for each of the nearly 150 listings included. The app shows projects that are planned for the near future, currently under construction, or recently completed. All data can also be exported.

GROUNDBREAKERS WEB APPLICATION SHOWS MAJOR CONSTRUCTION ACTIVITY
**PLANNING OUTREACH**

- **News articles published by local media**: 56
- **Articles shared on Planning website**: 47
- **Meetings + events held**: 34
- **Press releases sent**: 7
- **Newsletters (opened)**: 18,440
- **Planning Facebook likes**: 755
- **Planning Twitter followers**: 529

**JUNE 2019**

- Knox County growth trends storymap available
- Zoning ordinance and subdivision regulation archives on website
BOARDS AND COMMITTEES

Downtown Design Review Board
The board examines proposals for private and public development in Knoxville’s center city.

The goal of the review board is to foster attractive and harmonious development and rehabilitation of the downtown area.

Board Members
Brian Pittman*  Sandi Swilley  Mike Reynolds (non-voting)  Anne Wallace
Tim Hill**  Richard Foster  Robin Thomas  Russ Watkins
Marleen Davis  John Thurnan

Historic Zoning Commissions
The Historic Zoning Commissions for Knoxville and Knox County evaluate projects proposed in local Historic Overlay districts.

Work of the commissions is intended to stabilize or improve property values by encouraging rehabilitation and new construction that is harmonious with the area. The commissions review applications to repair, alter, rehabilitate, relocate, or demolish properties; review proposed new construction; and identify properties for local or National Register of Historic Places designation.

Board Members
City
Bart Carey*
Dationa Carter Mitchell**
Rick Blackburn
Steve Cotham
Faris Eid

County
Dasha Lundy
Lorie Matthews
Sandi Swilley
Stanton Webster

TTCDA
The Tennessee Technology Corridor Development Authority and its design guidelines ensure aesthetic quality and environmental conservation for developments within the Technology Overlay zones of the city and county.

Board Members
David Collins*  Justin Biggs  Nancy McBee  Chair*
Orlando Diaz**  Steven Buttry  Ben Pethel  Vice Chair**

**Community Service**

Liz Albertson serves as vice-president for the board of directors of Pilot Light, Inc.

Tarren Barrett was awarded the Jack B. Humphrey Award for service as a member of the Tennessee Section Institute of Transportation Engineers.

Amy Brooks is the Director of the Knoxville section of the Tennessee APA, completed the Naifeh Center for Leadership’s Certified Public Manager program, volunteers with South Knoxville Elementary PTO, and completed her second term as a Three Rivers Market board member.

Kelli Byard is on the advisory board for the University of Alabama-Birmingham Sigma Kappa Chapter.

Laura Edmonds was treasurer of Boy Scouts Troop, Pack 50.

Gerald Green is on the MUSE board of directors, the Community Evaluation Committee for United Way of Greater Knoxville, and the Land Conservation Committee for Legacy Parks.

Ally Ketron serves as the board president for Casa de Sara.

Andrea Kupfer completed her 11th season of volunteering for the Clarence Brown Theater.

Mike Reynolds served on the All Pro Dad group at West Hills Elementary School.

Ellen Zavisca serves on the Site Steering Committee for Belle Morris Elementary School.

**Achievements and Promotions**

Michelle Portier earned her professional planning certification from the American Institute of Certified Planners.

Josh Anderson was promoted to Senior Graphic Designer/Webmaster. Dori Caron was promoted to Senior Administrative Assistant.

**Farewells**

We bid a fond farewell to three colleagues last September as they retired after decades of service to our agency and the community. Dan Kelly retired after 41 years, Jo Ella Washburn after 32, and Betty Jo Mahan after 21. While we miss their expertise and camaraderie, we’re excited to see them enjoying the next chapter in their lives.

**Years of Service**

<table>
<thead>
<tr>
<th>Years of Service</th>
<th>Names</th>
<th>Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>30+ Years</td>
<td>Jeff Welch</td>
<td>33</td>
</tr>
<tr>
<td></td>
<td>Sherry Michienzi</td>
<td>31</td>
</tr>
<tr>
<td></td>
<td>Terry Gilhula</td>
<td>30</td>
</tr>
<tr>
<td>20+ Years</td>
<td>Doug Burton</td>
<td>29</td>
</tr>
<tr>
<td></td>
<td>Donna Hill</td>
<td>27</td>
</tr>
<tr>
<td></td>
<td>Debbie Mitchell</td>
<td>27</td>
</tr>
<tr>
<td></td>
<td>Mike Conger</td>
<td>21</td>
</tr>
<tr>
<td>10+ Years</td>
<td>Tom Brechko</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td>Emily Dills</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>Marc Payne</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>Alex Zendel</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>Ellen Zavisca</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td>Liz Albertson</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>Amy Brooks</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>Mike Reynolds</td>
<td>11</td>
</tr>
</tbody>
</table>
## FINANCIAL SUMMARY

**Statement of Revenues/Expenditures and Changes in Fund Balance**
**Budget and Actual - General Fund**
**For the Fiscal Year Ended June 30, 2019**
**(Pending audit)**

### REVENUES

<table>
<thead>
<tr>
<th>Description</th>
<th>Final Budget</th>
<th>Actual Unaudited</th>
<th>Variance Favorable (Unfavorable)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fees and Charges</td>
<td>$600,000</td>
<td>$614,603</td>
<td>$14,603</td>
</tr>
<tr>
<td>Federal Government Grants <strong>¹</strong></td>
<td>2,333,159</td>
<td>1,956,923</td>
<td>(376,236)</td>
</tr>
<tr>
<td>State of Tennessee Grants <strong>¹</strong></td>
<td>373,779</td>
<td>223,200</td>
<td>(150,579)</td>
</tr>
<tr>
<td>Local Grant Match (Other than Planning) <strong>²</strong></td>
<td>27,980</td>
<td>62,623</td>
<td>34,643</td>
</tr>
<tr>
<td>City of Knoxville</td>
<td>1,161,980</td>
<td>1,161,980</td>
<td>0</td>
</tr>
<tr>
<td>Knox County</td>
<td>764,260</td>
<td>764,260</td>
<td>0</td>
</tr>
<tr>
<td>Government &amp; Other Groups</td>
<td>272,600</td>
<td>218,606</td>
<td>(53,994)</td>
</tr>
<tr>
<td>Misc. Revenue and Misc. Contracts Revenue <strong>³</strong></td>
<td>14,100</td>
<td>15,540</td>
<td>1,440</td>
</tr>
<tr>
<td>From Fund Balance</td>
<td>662,500</td>
<td>0</td>
<td>(662,500)</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td>$6,210,358</td>
<td>$5,017,735</td>
<td>$(1,192,623)</td>
</tr>
</tbody>
</table>

### EXPENDITURES

<table>
<thead>
<tr>
<th>Description</th>
<th>2019 Final Budget</th>
<th>2019 Actual</th>
<th>Variance Favorable (Unfavorable)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Employee Benefits</td>
<td>$2,915,954</td>
<td>$2,743,069</td>
<td>$85,524</td>
</tr>
<tr>
<td>Contracted Services</td>
<td>2,242,054</td>
<td>1,033,152</td>
<td>1,208,902</td>
</tr>
<tr>
<td>Supplies and Materials</td>
<td>672,639</td>
<td>830,807</td>
<td>(158,168)</td>
</tr>
<tr>
<td>Other Charges</td>
<td>265,404</td>
<td>243,280</td>
<td>22,124</td>
</tr>
<tr>
<td>Capital Outlay <strong>⁴</strong></td>
<td>575,000</td>
<td>0</td>
<td>575,000</td>
</tr>
<tr>
<td><strong>Total Expenditures</strong></td>
<td>$6,671,051</td>
<td>$4,850,308</td>
<td>$1,733,382</td>
</tr>
</tbody>
</table>

Revenues Over (Under) Expenditures: $(460,693) $167,427 $628,120

Fund Balance, July 1, 2018: $1,740,641 $1,740,641 $0

Fund Balance, June 30, 2019: $1,279,948 $1,908,068 $628,120

---

1 – Eight (8) active grant programs include: FHWA Highway Planning and Construction; FTA Technical Studies; Regional Transportation and Air Quality; Knoxville Smart Trips Program; Road to Zero-Pedestrian Safety Program; TPO Bike Parking Enhancement; FTA Section 5310 Senior Transit; and Tennessee Historical Commission.

2 – FHWA: Remix Match-$2,175; TPO Bike Grant: 20% matching contributions from participants in Bike Grant project-$603; Section 5310 Capital Van purchases: Agape-$8,105, Emory Valley Center-$12,036, and ARC-Sunshine Industries-$3,600; Chapman Highway grant: City of Knoxville-$36,104.

3 – Miscellaneous Contracts: Knox County Schools PEFA VI-$8,100, Telecom Tower-$1,500, and Other Miscellaneous Revenues.

4 – Capital Outlay Expenditures: $482,873 expended for the 4th Floor Renovation project with PBA, completed this year, have been reclassified as an asset, so the expenditures have been removed from the expenditures shown on this schedule, which were paid by Fund Balance.
REVENUES

Federal Grants: 39%
City of Knoxville: 23%
Knox County: 15%

Fees and Charges: 12%
State Grants: 5%
Other: 6%

EXPENDITURES

Salaries and Employee Benefits: 57%
Contracted Services: 21%
Supplies and Materials: 17%
Other Charges: 5%

Capital Outlay (not shown - 0.00%)
INSPIRING COMMUNITY

Established in 1956, Knoxville-Knox County Planning is responsible for comprehensive planning and administration of zoning and land subdivision regulations for the City of Knoxville and Knox County.

OUR CORE DUTIES

<table>
<thead>
<tr>
<th>Prepare and Adopt</th>
<th>Review</th>
<th>Prepare and Recommend</th>
<th>Review</th>
<th>Prepare and Advise</th>
<th>Perform</th>
</tr>
</thead>
<tbody>
<tr>
<td>a general plan</td>
<td>subdivision regulations and site plans</td>
<td>zoning ordinances and maps</td>
<td>proposed zoning amendments</td>
<td>on a capital improvements plan</td>
<td>special purpose studies</td>
</tr>
</tbody>
</table>

OUR MISSION

Promote healthy, vibrant communities through comprehensive planning and land use management; involve residents in an open planning process; provide objective advice to public officials; and serve as an information resource for all.